

**Greater El Monte Community Hospital: Notice Informing Individuals About
Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:**

Discrimination is Against the Law

Greater El Monte Community Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Greater El Monte Community Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Greater El Monte Community Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Edgar Solis, Director of Quality Assurance and Risk Management.

If you believe that Greater El Monte Community Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Edgar Solis, Director of Quality Assurance and Risk Management, 1701 Santa Anita Ave, S. El Monte, CA 91773, 626.350.7972, edgar.solis@ahmchealth.com. You can file a

grievance in person or by mail, fax, or email. If you need help filing a grievance, Edgar Solis, Director of Quality Assurance and Risk Management is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.